SOLID START IMPACT REPORT

Hurdles to a healthy life start early in San Francisco





ZUCKERBERG SAN FRANCISCO GENERAL Hospital and Trauma Center



SAN FRANCISCO GENERAL HOSPITAL Foundation

Supporting the Heart of Our City

2019-2020



SAN FRANCISCO AT A GLANCE



Pregnancy in San Francisco

In SF, pregnant people and families of color have less access to resources and experience large disparities.



FULL TERM BIRTH

DIFFERENT LEVELS OF PRENATAL CARE



98.9%

99% of mothers with private insurance receive prenatal care in the first trimester. Only 86% of those with Medi-Cal receive early prenal care.

NEIGHBORHOOD DISPARITIES

In the United States, zip codes are a fundamental determinant of one's health. Women who lived in the southeast neighborhoods of San Francisco had among the highest:



Accounting for nearly a third of all births in San Francisco.

Rates of being obese or overwieght when they got pregnant.

Rates of infants born before the 37th week of pregnancy.

Rates of infants born wighing less than 5 pounds, 8 ounces.

SOLID START AT ZUCKERBERG SAN FRANCISCO GENERAL

In addition to issues related to social determinants of health and health equity, fragmented care is an important part of the reason for the high costs and often poor outcomes associated with health care. Care coordination models that focus on the patient experience and coordination of care across medical silos are an important part of the solution.

multi-disciplinary settings.

That's why in 2015, we Francisco Hospital and

launched the Solid Start families with children 0-3 across multiple hospital

initiative at Zuckerberg San Trauma Center (ZSFG) - a collaboration with a mission to promote health and health equity by integrating social, behavioral and medical care for pregnant women and

Women's Health Center



Number of Prenatal Patients

OB-Psychiatry

Prenatal/Postpartum Patients

1,188 ZSFG BIRTHS



Children's Health Center



o-3 Primary Care

o-3 Behavioral Consults

Family Health Center



o-3 Primary Care Patients

Prenatal Patients

RACE AND ETHNICITY DISTRIBUTION OF SOLID START FAMILIES



Black/African American 35%

Solid Start Community Health Worker Integration Pilot at ZSFG

In a first of its kind collaboration between Homeless Prenatal Program and ZSFG, Solid Start placed Community Health Workers onsite at ZSFG in order to coordinate care for families, enhance the patient experience and improve care transitions.



58% of cohort participants reported being homeless or marginally housed

Housing Instability

77% of cohort participants were connected to direct services at community based organizations

SOLID START IMPACT STORIES

The Burden of Inadequate Systems of Care Falls on Individuals and Families

During my pregnancy, I struggled with major depressive disorder and homelessness. I moved from one shelter to another, living in the streets and was a victim of domestic violence. I have also struggled with a long history of substance use disorder. I never trusted county systems because people didn't seem to listen or follow through with what they promised. They asked me the same questions over and over again. I also didn't have health insurance. I was scared and had no idea how to get help. That's when I was connected with a community health worker at the hospital.

I remember I was sleeping in my friends car. It was pouring rain and cold when the community health worker came to meet me. I couldn't believe it. She was also wet and cold. I was feeling helpless and desperate. She immediately got in touch with the housing cse manager at Catholic Charities and was able to get us a temporary two room apartment while they worked towards long term housing. She also helped me access Medi-Cal and prenatal care at the hospital. My baby was born healthy and I finally got housing subsidy. I am now working part-time and also going to school. While I still have very down days, I feel like my life and my future is on track again .

